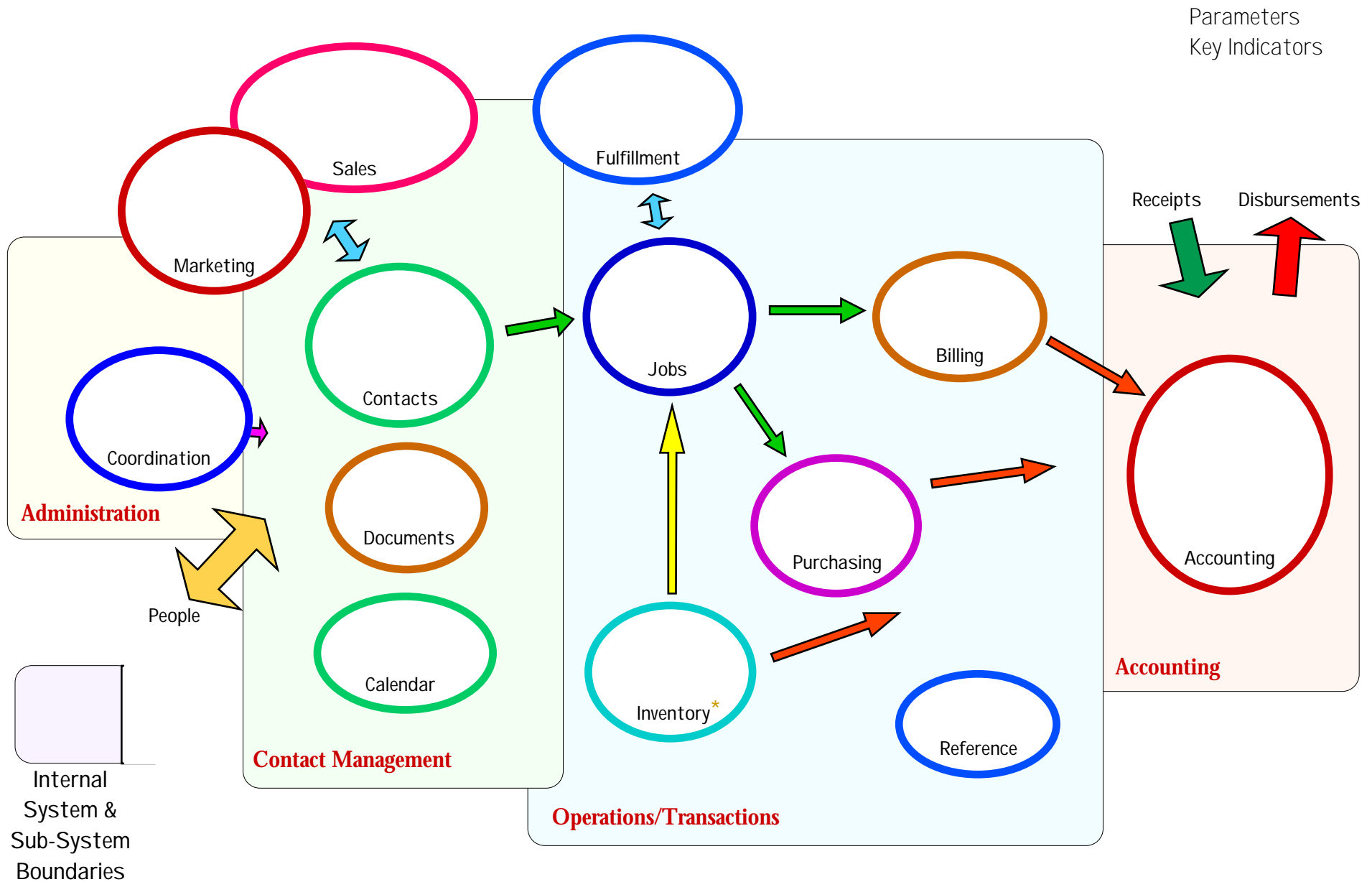


Workflow and Transaction Key Indicator Worksheet — Initial Overview



* Every transaction element (cost or billable expenses, fixed-price or hourly services, stocked or special-order goods, rental or other event, even people) can be an Inventory Item.